



QUESTIONS AND ANSWERS ABOUT TRAVEL DURING THIS TIME:

PERTANYAAN DAN JAWABAN MENGENAI PERJALANAN PADA SAAT INI:

Q. How does the Reciprocal Green Lane between Singapore – Batam works?

A. For the complete details, please go to this link:

<https://safetravel.ica.gov.sg/indonesia/rgl/requirements-and-process>

Q. Bagaimana ketentuan Reciprocal Green Lane Singapura - Batam?

A. Untuk detail selengkapnya, silahkan klik link berikut:

<https://safetravel.ica.gov.sg/indonesia/rgl/requirements-and-process>

Q. Is there a ferry to Batam/Singapore?

A. Ferry trips are available, albeit limited. All you need to do is click and view this latest ferry schedule for details: <https://www.batamfast.com/content/download/batamfast14sep2020.pdf>

Q. Apakah ada Feri yang berangkat ke Batam / Singapura?

A. Masih ada Feri yang berangkat, meskipun terbatas. Untuk jadwal Feri terbaru, silahkan klik link berikut ini: <https://www.batamfast.com/content/download/batamfast14sep2020.pdf>

Q. Is leisure travel allowed to Singapore or Batam (Indonesia)?

A. No. Not for the time being. We will change this notice once it is allowed.

Q. Apakah berlibur ke Singapura atau Batam (Indonesia) saat ini diperbolehkan?

A. Tidak. Tidak untuk saat ini. Kami akan mengubah pemberitahuan ini setelah diperbolehkan.

Q. Where can I get the latest details on the requirements for arrival in Singapore?

A. Travel Restrictions – Checking Your Eligibility and Process for Arrival:

<https://www.ica.gov.sg/covid-19/ArrivalSG>

Q. Dimana saya bisa mendapatkan informasi terbaru mengenai persyaratan proses kedatangan ke Singapura?

A. Periksa kelayakan persyaratan anda dan informasi mengenai proses kedatangan di link berikut ini: <https://www.ica.gov.sg/covid-19/ArrivalSG>

Q. Where to Find More Frequently Asked Questions About Arrival to Singapore?

A. Click here: <https://safetravel.ica.gov.sg/indonesia/rgl/faq>

Q. Dimana saya bisa menemukan pertanyaan lainnya mengenai kedatangan ke Singapura?

A. Klik disini: <https://safetravel.ica.gov.sg/indonesia/rgl/faq>

Q. Where can I get the latest details on the requirements and process for arrival in Batam?

A. Travel Restrictions - Checking Your Eligibility. Click here: <https://kemlu.go.id/singapore/en/news/10156/health-protocol-information-for-travelers-to-indonesia-new-circular-no-4-year-2020>

Q. Dimana saya bisa mendapatkan informasi terbaru mengenai persyaratan dan proses kedatangan ke Batam?

A. Periksa kelayakan persyaratan anda di link berikut ini: <https://kemlu.go.id/singapore/en/news/10156/health-protocol-information-for-travelers-to-indonesia-new-circular-no-4-year-2020>

Q. Where to Find More Frequently Asked Questions About Arrival to Batam?

A. Click here: <https://kemlu.go.id/singapore/en/read/faq-selama-wabah-covid-19-bagi-wni-dan-wna-yang-akan-ke-indonesia/1047/important-information>

Q. Dimana saya bisa menemukan pertanyaan lainnya mengenai kedatangan ke Batam?

A. Klik disini: <https://kemlu.go.id/singapore/en/read/faq-selama-wabah-covid-19-bagi-wni-dan-wna-yang-akan-ke-indonesia/1047/important-information>

Q. How to book or buy the ferry ticket?

A. Book in advance. Go to www.batamfast.com to purchase. Or download the Batamfast Mobile App from here: [Google Play Store](#) | [Apple App Store](#)

Q. Bagaimana cara memesan atau membeli tiket feri?

A. Untuk melakukan pembelian, silahkan kunjungi website kami di www.batamfast.com atau download Mobile App Batamfast dari: [Google Play Store](#) | [Apple App Store](#)

Q. I need more help!

A. Send our team a WhatsApp message to talk to a live person between 0830hrs till 1930hrs (SG time) every day at +62 81 138 00 2288.

Q. Saya masih memerlukan bantuan!

A. Untuk berkomunikasi secara langsung, silahkan mengirim pesan WhatsApp pada jam operasional 0830hrs – 1930hrs (SG time) ke nomor +62 81 138 00 2288.



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