



Terms and Conditions for “BFTL CNY 2024” promotion

1. Eligibility:

- 1.1. The BFTL CNY 2024 (the “Promotion”) is organized by AIG Asia Pacific Insurance Pte. Ltd. (“AIG”) and Batam Fast Ferry Pte Ltd. (“Batam Fast”). It will be held from 1 February 2024 to 29 February 2024, both dates inclusive (“Promotion Period”).
- 1.2. The Promotion will be administered and run by Batam Fast and is only open to Singapore residents aged 21 and above (“Eligible Individuals”).
- 1.3. Eligible Individuals who successfully purchase a Batam Fast Travel Insurance Lite policy during the Promotion Period (each an “Eligible Policy”) will be entitled to one (1) chance to win one of the 175 prizes (each a “Prize” and collectively the “Prizes”) in the BFTL CNY 2024 Lucky Draw (the “Draw”). The details of the Prizes are set out in paragraph 2.2 below.
- 1.4. For the avoidance of doubt, an Eligible Individual who purchases multiple Eligible Policies will be entitled to one (1) chance per Eligible Policy. Winners will be randomly selected. Each Eligible Individual can only win one (1) Prize.

2. Conduct of Draw, Notification and Redemption of Prize

- 2.1. The winners for the Draw will be selected based on Batam Fast’s records of purchases, through a physical draw to be conducted at 4 pm on 7 March 2024 at Batam Fast Ferry Pte. Ltd., 1 Maritime Square Harbourfront Centre #02-50/51 Singapore 09925.
- 2.2. The details of the Prizes available to be won in the Draw are as follows:

Draw Prizes	No. available
S\$80 worth of Takashimaya shopping vouchers	3
S\$50 worth of Takashimaya shopping vouchers	6
S\$30 worth of Takashimaya shopping vouchers	15
S\$10 worth of Takashimaya shopping vouchers	51
AIG thermal flask	100

- 2.3. The winners will be notified by email (“Prize Redemption Notification”) by 14 March 2024 at the electronic mailing address provided at the point of purchase of the Eligible Policy. Winners must redeem their Prizes by presenting the Prize Redemption Notification to counter staff at the Batam Fast outlet located at Harbourfront Centre during operation hours (from 7 am to 9 pm) by 6 April 2024.
- 2.4. Neither AIG nor Batam Fast shall be liable if the delivery of any Prize Redemption Notification to any winner is unsuccessful. There will be no re-sending of the Prize Redemption Notifications. AIG reserves the right to deal with any uncollected Prize in any manner it deems fit.

2.5. All Prizes are not transferable or exchangeable for cash, credit, or kind. AIG reserves the right to replace the Prizes with other item(s) of similar value at its discretion.

3. General Conditions

- 3.1. By participating in the Promotion, you agree to be bound by these terms and conditions ("T&Cs").
- 3.2. AIG and Batam Fast reserve the sole and absolute right to do the following at any time:
 - 3.2.1.1. disqualify any person from his/her participation in the Promotion for any reason whatsoever; and/or
 - 3.2.1.2. disqualify any person from receiving any Prize under the Promotion for any reason whatsoever.
- 3.3. Without prejudice to the generality of clause 3.2 above, non-compliance with these T&Cs and/or the breach of any other requirements communicated by AIG and/or Batam Fast to the Eligible Individuals may, at AIG's and Batam Fast's sole and absolute discretion, result in the immediate disqualification of said person from participating in the Promotion.
- 3.4. AIG's and Batam Fast's decision on all matters relating to the Promotion will be at its sole and absolute discretion and shall be final and binding on all parties, and no correspondence shall be entered into in relation to the same.
- 3.5. AIG and Batam Fast reserve the right to extend or terminate the Promotion or vary, delete or add to any of these T&Cs from time to time without notice, and at its sole and absolute discretion.
- 3.6. By participating in this Promotion, it is agreed that any information collected or held by AIG and/or Batam Fast (whether contained in the application form or otherwise obtained) may be processed, used and disclosed by AIG and/or Batam Fast, its associated individual/companies and/or any independent third parties, to carry out the implementation and administration of the Promotion. Policyholders may opt out of being enrolled in the Promotion by visit www.aig.sg/contact-online
- 3.7. Neither AIG nor Batam Fast shall be liable in any manner for any claims, losses, damages or expenses arising out of or relating to (i) the Promotion; (ii) the disbursement of the Prizes; (iii) the use of the Prizes; (iv) the quality and functionality of the Prizes (including but not limited to any inherent defect); and (v) the fitness for purpose of the Prizes. For the avoidance of doubt, neither AIG nor Batam Fast is the supplier of the products and/or services which may be redeemed / purchased using the Prizes and will not accept any relation thereto.
- 3.8. Neither AIG nor Batam Fast assumes responsibility for incomplete, lost, late, damaged, illegible, misdirected forms and/or other forms of communication, which may result in any policy not being purchased during the Promotion Period.
- 3.9. These T&Cs shall be governed by and construed in accordance with the laws of Singapore. The Courts of Singapore shall have exclusive jurisdiction over any disputes arising from this Promotion and these T&Cs, including the validity and enforceability thereof.
- 3.10. In the event of any inconsistency between these T&Cs and any promotional materials relating to the Promotion, these T&Cs shall prevail.

Batam Fast Travel Insurance Lite is underwritten by AIG Asia Pacific Insurance Pte Ltd. Batam Fast Travel Insurance Lite is protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation ("SDIC"). Coverage for these policies is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact AIG Asia Pacific Insurance Pte. Ltd. or visit the AIG, GIA or SDIC websites (www.aig.sg, www.gia.org.sg or www.sdic.org.sg).