

GENERAL ADHOC CHARTER SERVICE TERMS AND CONDITIONS:

1. Charter is subjected to relevant authorities' approval. Upon your acceptance of the offer, we will approach the relevant authorities for their approval. Upon approval from the authorities, this charter will be deemed to be confirmed, and clause 4 will apply. In an event, there is no formal approval, this charter hire will be nullified, and both parties will remain indemnified from each other.
2. Chartering of ferry requires at least two weeks' notice and subject to vessel availability. Should the proposed vessel be unavailable on the actual date of hire, we reserve the right to replace it with the same capacity to fit the charterer's requirement.
3. The ferry charter is subject to deployment confirmation, time slot availability and approval of relevant authorities.
4. Batamfast reserves the right to impose a cancellation fee of 100% of the price quoted, should the Second Party choose to cancel the service once the charter is confirmed.
5. Charter rate excludes GST, port charges, dockage charges, berthing, terminal insurance, terminal charges and passenger fees, or other additional charges and/or taxes. These costs will always be subject to change until the actual date of hire.
6. Charter rate is subject for revision and subject to fuel surcharges, should the fuel price increase drastically on the actual date of hire.
7. Any incidental and/or repatriation cost for passengers arriving at the charter destination will be borne by Charterer.
8. Final version of the name list of all passengers joining the charter trip/s must be submitted by the Charterer to Batamfast within two to three (2-3) calendar days prior departure.
9. Charterer agrees to make reasonable security arrangements to protect and safeguard the personal data collected from travelers and/or Batamfast, and to protect the data provided to/by Batamfast from unauthorized access, collection, use, disclosure or any similar risks, even though it is processing the personal data on behalf of another organization. Charterer agrees to make reasonable arrangements to cease to retain, destroy and/or remove all data collected from Batamfast when these data no longer serve its purpose (including, but not limited to booking fulfilment and billing), and no longer necessary for legal and business purposes. Batamfast will not be responsible for any incident that may arise from any unauthorized access, collection, use, disclosure or any similar risks of personal data - whether intentional or unintentional - that are outside of our scope (including but not limited to booking fulfilment and billing). Second Party agrees to comply with all requirements of Singapore's Personal Data Protection Act (Act 26 of 2012) in relation to such particulars.
10. Charterer is required to provide correct passenger details, and to ensure that their passengers have the relevant documents and meet the requirements set by the applicable/governing authorities, to be allowed to enter/exit Singapore/Indonesia. Any other incidental costs (like repatriation costs) imposed, should be 100% borne by the Charterer.
11. Any damages caused to the vessel by the Charterer's passengers or employees, affiliates on board the vessel during the charter trip, will be borne by the Charterer.
12. Upon submission of the charter service inquiry form, an offer will be provided with the full terms and conditions of carriage for charter service. Any of the terms stated here are subject to change without prior notice.

